Looking Forward

Now that you understand the basics of emergency response and evacuation, you should be in a position to apply what you already know and get ready to deal with the inevitable. This next chapter will build on your basic knowledge to help prepare your organization to deal with such a situation when, and if, it arises.

Downloadable Business Continuity Toolkit

The **Business Continuity Toolkit** contains material on emergency management team selection and training. You will also find instructions for handling an emergency and tools to illustrate your talks on the subject.

References

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Hawkins Mitchell, V. (2013). *The cost of emotions in the workplace: The bottom line value of emotional continuity management*. Brookfield, CT: Rothstein Publishing.

HM Government (2013). *Inspired by 2012: The legacy from the London 2012 Olympic and Paralympic Games*. Retrieved from https://www.gov.uk/government/uploads/system/uploads/attachment_data/file/224148/2901179_OlympicLegacy_acc.pdf

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For Additional Reading

For help in preparing emergency plans in the US, see
https://www.osha.gov/SLTC/etools/evacuation/expertsystem/default.htm

For information about emergency response and recovery planning in the UK, see
https://www.gov.uk/emergency-response-and-recovery