

Section 11: Contents of the Companion CD and Downloadable Resources

TABLE 11.1: Resources Available on the Companion CD and ABS Consulting’s Web Site

Section/ Appendix	Item Description	Companion CD	ABS Consulting Web Site
Web Sites	Root cause analysis and human factors-related Web links. The Web site contains updated links.	☐	☐
Papers	RCA-related papers written by ABS Consulting personnel. New papers are periodically loaded onto the Web site.	☐	☐
Software	Root Cause LEADER™ software. Download a fully functional version of the program to try free for 15 days.	☐	☐
RCA Services	Summary of ABS Consulting’s RCA-related services, training, and software	☐	☐
2	Investigation Tools Checklist	☐	☐
3	Earmarks of Metal Failure Mechanisms	☐	☐
3	Temperatures of Interest to Incident Investigators	☐	☐
3	Flame Colors in Relation to Fire Temperature	☐	☐
4 and Appendices C and D	Converting a Witness Statement to Building Blocks	☐	☐
4 and Appendix B	Example Cause and Effect Trees	☐	☐
4 and Appendix B	Microsoft® Excel® Worksheet Template for Documenting Cause and Effect Trees	☐	☐
4 and Appendix C	Example Timelines	☐	☐
4 and Appendix C	Microsoft® Excel® Worksheet Template for Documenting Timelines	☐	☐
4 and Appendix D	Example Causal Factor Charts	☐	☐
4 and Appendix D	Microsoft® Excel® Worksheet Template for Documenting Causal Factor Charts	☐	☐
5 and Appendix E	Updated Root Cause Map™ Guidance. Updates are posted frequently based on comments from users of this handbook.	–	☐
7	Sample Incident Investigation Reports	☐	☐
8	Example of PSM Incident Definitions (Including Near Misses)	☐	☐
8	Examples of “Reportable” and “Nonreportable” Near-miss Incidents	☐	☐
8 and 10	Management Endorsement Letter for an Incident Investigation/Root Cause Analysis Program	☐	☐
10	Example Incident Investigation Program (HSE focus)	–	☐
10	Example Root Cause Analysis Program (reliability and quality focus)	–	☐
10	Incident Investigation Program Evaluation Checklist	–	☐
Appendix F	SOURCE™ Investigator’s Toolkit. An electronic version of Appendix F of this handbook.	☐	☐